Problem description

The problem description gives us a better insight, why the project needs to be made, why is it for, what problems are needed to be solved and can be solved.

The main problem with the company “Kad Zebras Deg” Bar that it is newly founded and doesn’t have an IT system yet. The processing of orders, bookings, the event handling and all service related processes are manually done (per say, written on a piece of paper).

A bar in 2015 has to have an IT system to show quality and prestige in front of the customers. With an IT system it is easier for the customers to reserve a table, it is easier for the employees to register and process orders and to keep track of them. Because there was no previous system existing, there is no previous experience, no software to update, therefore a brand new system needs to be implemented.

If the bar wants be competitive with the rest of the bars in the city it needs to develop and improve continuously in order to meet with modern day standards.

By completing the project and creating the IT system, the bar should have an easy system to use, facilitating the everyday work of employees and let the customers have better accessibility and engagement for the bar (easy and fast way of reserving a table or buying tickets for concert events for instance).